Вопросы к экзамену по английскому языку для группы 18ГД-26

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1. Topic “Accommodation industry”. A hotel – a temporary home for travelers. First places for accommodation, when and where they appeared. Tell about the history of hotels.
2. Topic “Accommodation industry “ Compare the first hotels (taverns, inns) with modern hotels. What contributed to modern hotel development?
3. Topic “Hotel types” Classify the hotels according to the type of accommodation (resort hotels, motels, etc.) and the level of service.
4. Topic “Hotel types “. You are the owner of a resort & spa hotel. Tell about it. What food plan and facilities you have? What will you do to attract people?
5. Topic “Room types”. You are a receptionist of a 5 star hotel (E.g. Ararat Park Hayat). Speak about a choice of rooms in your hotel.
6. Topic “Front desk” Give the description of the Front Office. Tell about the most important duties of the Front office personnel.
7. Topic “Departments of the hotel”. The role of Housekeeping department. The main staff. (chambermaids, cleaners and etc.) Their most important duties.
8. Topic “Reservation” How to make a reservation?” The necessary information for making reservation. The example of reservation form.
9. Topic “Business communication “. The structure of a business letter. The difference between private and formal letters.
10. Topic “Hotel services” You work in a a5 star hotel. Speak about the services the hotel provides.
11. Topic “Hotel services”. Tell about convention business in the Hotel.
12. Topic “Registration”. The process of registration. How to register different gusts?
13. Topic “Travelling”. Why do people like to travel? Name 5-6 reasons. Speak about your favorite way of traveling.
14. Topic “Travelling” Travelling by train, by car and by air. What type of traveling do you prefer? Name some reasons.